

Appendix 15.1

Unsolicited email from DNPA re Glendinning quality of service

From: Holly Beattie
Sent: 04 April 2017 08:13
To: Barry Wilson
Subject: FW: Thank you!!

From: Julie Thomas
Sent: 04 April 2017 08:13
To: Barry Glendinning; Weighbridge
Cc: Holly Beattie
Subject: FW: Thank you!!

From: Serina Rouse [<mailto:srouse@dartmoor.gov.uk>]
Sent: 03 April 2017 20:03
To: Sales
Subject: Thank you!!

Dear Sir / Madam

I would just like to make you aware of your star driver who brought 10t stone to North Bovey this afternoon! Jamie Martin, according to the docket.

He was so pleasant, friendly and helpful, then, manouvered his lorry between cottages with literally a couple of inches to spare. He was awesome!! 😊 Please convey our respect and thanks to him again...and we will make sure of asking for a smaller lorry next time!!

Best wishes

Serina

(DNPA sector ranger)

Serina Rouse

www.dartmoor.gov.uk

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